

100.00%

19.86%

2011

5,65,22.46

100.00%

20.24%

5,20,01.11

35,50,38.38 28,58,44.26 29,21,89.06

By order of the Board

100%

19.86%

7,02,96.86

AUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2011 (₹ in lakhs, except per share data) Quarter ended

	Quarter ended			Nine months ended		Year ended
Particulars	Dec. 31,	Sept. 30,	Dec. 31,	Decen	nber 31	March 31
	2011	2011	2010	2011	2010	2011
	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)
Income from services	5,81,36.37	5,28,70.60	5,04,82.41	16,28,96.21	14,70,71.37	20,11,01.83
Other operating income	(4,29.91)	4,32.10	9,77.58	4,20.54	38,15.94	44,25.95
Total income from operations	5,77,06.46	5,33,02.70	5,14,59.99	16,33,16.75	15,08,87.31	20,55,27.78
Personnel costs	3,99,49.78	3,51,27.64	3,23,21.48	10,96,92.68	9,32,30.62	12,72,99.42
Operating costs	1,34,53.75	1,35,54.84	1,26,70.26	4,03,98.06	3,72,61.26	4,99,08.99
Depreciation and amortisation	22,96.36	22,50.90	23,15.58	67,43.16	65,74.39	89,07.64
Profit before other income, finance charges,						
taxation and minority interest	20,06.57	· ·		64,82.85	1,38,21.04	
Other income	63.34	5,10.77	11,21.28	7,05.51	13,77.12	14,18.97
Profit before finance charges, taxation and						
minority interest	20,69.91	28,80.09				
Finance charges, net	4,17.57	· ·			25,66.37	33,00.54
Loss / (Gain) on FCCB buyback, net	7,14.11	(37.94)		6,76.18		-
Profit before taxation and minority interest	9,38.23	26,08.61	44,11.47	50,83.08	1,26,31.79	1,75,30.16
Provision for taxation						
a) Current tax expenses including foreign taxes	10,08.34		· ·	l '	25,58.03	
b) Deferred tax (release) / charge	(2,25.03)		· ·		7,29.49	
c) Minimum alternate tax credit entitlement	(5,49.47)	(1,41.81)			(8,64.67)	
Profit after taxation and before minority interest	7,04.39				1,02,08.94	
Minority Interest	18.78				1,84.02	-
Net profit after taxation and minority interest	6,85.61	21,45.35	34,96.27	38,95.48	1,00,24.92	1,38,50.93
Paid-up Equity Share Capital						
(Face Value of Share ₹ 10)	-	-	-	4,30,77.63		4,30,63.82
Reserves excluding Revaluation Reserve	-	-	-	9,61,09.48	9,74,81.47	9,92,08.17
Earning Per Share (₹) : (Not Annualized)						
- Basic	0.16				2.33	
- Diluted	0.16	0.48	0.73	0.90	2.11	2.91
Aggregate of non-promoter shareholding (unaudited)						
- Number of shares of ₹ 10						345,098,462
- Percentage of shareholding	80.14%	80.14%	79.76%	80.14%	79.76%	80.14%
Promoters' and promoter group shareholding						
a) Pledged/ Encumbered						
- Number of shares	-	-	-	-	-	-
<ul> <li>Percentage of shares (as a % of the total shareholding of promoter and promoter group)</li> </ul>	-	-	_	-	-	-
- Percentage of shares (as a % of the total share capital of the company)	_	-	_	-	-	_
b) Non-encumbered						
- Number of shares	85,539,720	85,539,720	87,072,421	85,539,720	87,072,421	85,539,720

## on January 31, 2012. The standalone financial results for the nine months and guarter ended December 31, 2011 are available on the

capital of the company) Notes to financial results:

Total income from operations

at the end of the quarter.

Percentage of shares (as a % of the total

shareholding of promoter and promoter group) Percentage of shares (as a % of the total share

Company's website (www.firstsource.com) and the websites of BSE (www.bseindia.com) and NSE (www.nseindia.com) 2. The financial statements of the Parent Company and its subsidiaries have been consolidated on a line-by-line basis by adding together the book values of like items of assets, liabilities, income and expenses, after eliminating intra-group balances/ transactions and resulting unrealised profits in full. Unrealised losses resulting from intra-group transactions have also been eliminated unless cost cannot be recovered. Minority

interest's share of profits or losses is adjusted against income to arrive at the net income attributable to the Company's shareholders.

1. The above results were reviewed by the Audit Committee on January 30, 2012 and adopted by the Board of Directors at their meeting held

100.00%

19.86%

100.00%

20.24%

2010

1,80,07.99

100.00%

19.86%

- 3. During the quarter and nine months ended 31 December 2011, pursuant to RBI notification, the Company has bought back and cancelled 216 and 426 FCCBs of the face value of USD 100,000 each under the Automatic route. The Company has recognised net loss of ₹ 714.11 lakh and ₹ 676.18 lakh (31 December 2010: Nil) for the quarter and nine months ended 31 December 2011 on the said buyback. 4. Effective year ended March 31, 2009, the company has early adopted Accounting Standard (AS) 30 "Financial instruments: Recognition and
- Measurement", pursuant to announcement made by the Institute of Chartered Accountants of India (ICAI). 5. Standalone Information (Audited)
- Quarter ended Nine months ended Year ended Dec. 31, Dec. 31, December 31 March 31 2011 2010 2011

1,93,99.15

2011

1,88,39.14

17,11.36 8,42.53 32,67.51 69,56.00 Net profit before taxation 17,44.44 54,58.53 17,11.80 19,38.68 8,13.57 34,69.23 51,67.72 66,28.69 Net profit after taxation 6. Figures for the prior periods have been regrouped and / or reclassified wherever considered necessary. During the quarter, no Equity shares were issued pursuant to exercise of stock options under the Employee Stock Option Scheme of the Company.

During the quarter, 10 complaints were received from investors which were resolved. There was no complaint pending at the beginning and

- Segment Reporting
- Quarter ended Nine months ended Year ended

Particulars	Dec. 31,	Sept. 30,	Dec. 31,	December 31		March 31
	2011	2011	2010	2011	2010	2011
	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)
Segment Revenue						
a) UK	1,83,93.30	1,69,62.16	1,66,33.94	5,22,53.36	4,34,49.72	6,14,53.22
b) USA and Canada	2,98,96.62	2,75,24.28	2,78,10.98	8,53,68.86	8,58,99.61	11,52,91.96
c) India	69,07.51	73,00.48	55,14.12	2,04,47.24	1,61,78.09	2,22,54.02
d) Rest of the World	29,38.94	10,83.68	5,23.37	48,26.75	15,43.95	,21,02.63
Total	5,81,36.37	5,28,70.60	5,04,82.41	16,28,96.21	14,70,71.37	20,11,01.83
Less: Inter Segment Revenue	-	-	-	-	-	-
Net Segment Revenue	5,81,36.37	5,28,70.60	5,04,82.41	16,28,96.21	14,70,71.37	20,11,01.83
Segment results before taxation and interest						
a) UK	28,45.64	31,23.19	43,88.80	93,21.50	1,27,72.08	1,74,53.64
b) USA and Canada	27,23.92	32,60.96	56,22.52	86,16.25	1,27,13.92	1,66,96.28
c) India	7,29.72	11,28.28	2,46.15	21,41.03	11,25.20	16,62.69
d) Rest of the World	1,78.23	1,87.63	2,32.46	6,47.90	6,56.69	8,46.65
Total	64,77.51	77,00.06	1,04,89.93	2,07,26.68	2,72,67.89	3,66,59.26
i) Finance charges, net	(11,31.68)	(3,09.42)	(8,62.48)	(21,05.28)	(25,66.37)	(33,00.54)
ii) Other unallocable expenditure net	(44,07.60)	(47,82.03)	(52,15.98)	(1,35,38.32)	(1,20,69.73)	(1,58,28.56)
of unallocable Income						
Profit before taxation and minority interest	9,38.23	26,08.61	44,11.47	50,83.08	1,26,31.79	1,75,30.16
Capital Employed						
a) UK				1,40,63.09	1,20,64.26	1,12,68.49
b) USA and Canada				24,45,56.64	20,27,98.85	20,56,19.23
c) India				66,65.68	53,06.10	46,37.87
d) Rest of the World				23,56.91	3,94.29	2,24.76
e) Unallocated				8,73,96.06	6,52,80.76	7,04,38.71

## The Primary segment of the company is geography, identified on the basis of the location of the customer which in the opinion of management,

Primary segments

Notes on segment information

is the predominant source of risk and rewards. The business of the Group is organized into four key geographic segments comprising United Kingdom, United States of America and Canada, India and Rest of the World. Capital Employed Capital employed comprises debtors including unbilled receivables and goodwill on consolidation directly attributable to the reportable segments.

As the fixed assets and services are used interchangeably between the segments by the Group's businesses and liabilities contracted have not been identified to any of the reportable segments, the Group believes that it is currently not practicable to provide segment disclosures relating

For Firstsource Solutions Limited Mumbai, India Alexander Matthew Vallance January 31, 2012 Managing Director and CEO

Mumbai-400 064. www.firstsource.com

Firstsource Solutions Limited

Registered office: 5th Floor, Paradigm 'B' wing, Mindspace, Link Road, Malad (West),

to these assets and liabilities and hence, has been included under unallocated.