

(Rs.in lakhs, except per share data)

| (Rs.in lakhs, except per share  |                             |                             |             |                   |             |  |
|---|-----------------------------|-----------------------------|-------------|-------------------|-------------|--|
|   |                             | Quarter ended               |             | Nine months ended |             |  |
| Particulars   |                             | December 31,                |             | nber 31,          | March 31,   |  |
| T di tionidio   | 2010                        | 2009                        | 2010        | 2009              | 2010        |  |
|   | (Audited)                   | (Audited)                   | (Audited)   | (Audited)         | (Audited)   |  |
| Income from services  | 5,04,82.41                  | 4,83,98.48                  | 14,70,71.37 | 14,53,11.55       | 19,53,91.04 |  |
| Other operating income  | 9,77.58                     | 6,86.66                     | 38,15.94    | 10,93.57          | 16,87.74    |  |
| Total income from operations  | 5,14,59.99                  | 4,90,85.14                  | 15,08,87.31 | 14,64,05.12       | 19,70,78.78 |  |
| Personnel costs   | 3,23,21.48                  | 2,99,28.47                  | 9,32,30.62  | 8,92,18.24        | 12,02,97.44 |  |
| Operating costs   | 1,26,70.26                  | 1,23,43.03                  | 3,72,61.26  | 3,70,72.83        | 4,95,22.12  |  |
| Depreciation and amortisation   | 23,15.58<br><b>41,52.67</b> | 21,48.25<br><b>46,65.39</b> | 65,74.39    | 66,80.93          | 87,26.32    |  |
| Profit before other income, finance charges, taxation and minority interest | 41,52.67                    | 46,65.39                    | 1,38,21.04  | 1,34,33.12        | 1,85,32.90  |  |
| Other income (Refer note 7)   | 11,21,28                    | 1,94.23                     | 13,77.12    | 12,55,47          | 13,14.64    |  |
| Gain on FCCB buyback, net   | 11,21,20                    | 1,34,23                     | 13,77.12    | 7,39.09           | 7,39,09     |  |
| Profit before Finance charges, taxation and                                 | 52,73.95                    | 48,59.62                    | 1,51,98 16  | 1,54,27.68        | 2,05,86.63  |  |
| minority interest   | 32,73.33                    | 40,55.02                    | 1,51,56.16  | 1,54,27.00        | 2,00,00.00  |  |
| Finance charges, net  | 8,62.48                     | 8,84.92                     | 25,66.37    | 34,71.81          | 45,58.42    |  |
| Net profit before taxation and minority interest                            | 44,11,47                    | 39.74.70                    | 1,26,31,79  | 1,19,55.87        | 1,60,28,21  |  |
| Provision for Taxation  | ,                           | 00,7 1170                   | 1,20,011,0  | 1,10,00107        | 1,00,20121  |  |
| a) Current tax expenses (Incl. foreign tax)                                 | 9,42.60                     | 5,11,83                     | 25,58.03    | 20,85,94          | 26,08,54    |  |
| b) Deferred tax charge  | 2,36.87                     | 4,07.57                     | 7,29.49     | 5,56.93           | 10,85.04    |  |
| c) Minimum alternate tax credit entitlement                                 | (3,44,30)                   | (2,76.93)                   | (8,64,67)   | (7,72,32)         | (13,17,47)  |  |
| Net profit after tax and before minority interest                           | 35,76,30                    | 33,32,23                    | 1,02,08,94  | 1,00,85,32        | 1,36,52.10  |  |
| Minority Interest   | 80.03                       | 0.66                        | 1,84.02     | 39,63             | 45.00       |  |
| Net profit after tax and minority interest                                  | 34,96.27                    | 33,31.57                    | 1,00,24.92  | 1,00,45.69        | 1,36,07.10  |  |
| Paid-up Equity Share Capital (Face Value of Share Rs. 10)                   | -                           | -                           | 4,30,13.82  | 4,29,12.72        | 4,29,20.97  |  |
| Reserves excluding Revaluation Reserve                                      | -                           | -                           | 9,81,52.36  | 9,65,76.59        | 9,94,81.59  |  |
| Earning Per Share (Rs.): (Not Annualized)                                   |                             |                             |             |                   |             |  |
| - Basic   | 0.81                        | 0.78                        | 2.33        | 2.34              | 3.17        |  |
| - Diluted   | 0.73                        | 0.70                        | 2.11        | 2.09              | 2.84        |  |
| Aggregate of non-promoter shareholding (unaudited)                          |                             |                             |             |                   |             |  |
| - Number of shares of Rs. 10  | 343,065,761                 | 337,233,885                 | 343,065,761 | 337,233,885       | 337,316,385 |  |
| - Percentage of shareholding  | 79.76%                      | 78.59%                      | 79.76%      | 78.59%            | 78.59%      |  |
| Promoters and promoter group shareholding                                   |                             |                             |             |                   |             |  |
| a) Pledged/ Encumbered  |                             |                             |             |                   |             |  |
| - Number of shares  | -                           | -                           | -           | -                 | -           |  |
| - Percentage of shares (as a % of the total                                 |                             |                             |             |                   |             |  |
| shareholding of promoter and promoter group)                                | -                           | -                           | -           | -                 | -           |  |
| - Percentage of shares (as a % of the total                                 |                             |                             |             |                   |             |  |
| share capital of the company) b) Non-encumbered                             | -                           | -                           | -           | -                 | -           |  |
| - Number of shares  | 97 072 421                  | 01 902 207                  | 87,072,421  | 91,893,297        | 01 002 207  |  |
| - Number of shares - Percentage of shares (as a % of the total              | 87,072,421                  | 91,893,297                  | 67,072,421  | 91,893,297        | 91,893,297  |  |
| shareholding of promoter and promoter group)                                | 100,00%                     | 100,00%                     | 100,00%     | 100,00%           | 100,00%     |  |
| - Percentage of shares (as a % of the total                                 | 100,00 %                    | 100,00 %                    | 100,00 %    | 100,0070          | 100,00 %    |  |
| share capital of the company)   | 20,24%                      | 21.41%                      | 20,24%      | 21,41%            | 21.41%      |  |
| andre capital of the company  | 20.24 /0                    | 21,71/0                     | 20.24/0     | 21,71/0           | 21.71/0     |  |

AUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2010

## Notes to financials results:

- 1. The above results were reviewed by the Audit Committee and adopted by the Board of Directors at their meeting held on February 9, 2011. The standalone financial
- results for the quarter and nine months ended December 31, 2010 are available on the Company's website (www.firstsource.com) and the websites of BSE (www.bseindia.com) and NSE (www.nseindia.com).

  The financial statements of the Parent Company and its subsidiaries have been consolidated on a line-by-line basis by adding together the book values of like items of assets, liabilities, income and expenses, after eliminating intra-group balances/ transactions and resulting unrealised profits in full. Unrealised losses resulting from intra-group transactions have also been eliminated unless cost cannot be recovered. Minority interest's share of profits or losses is adjusted against income to arrive
- at the net income attributable to the Company's shareholders.

  3. Effective year ended March 31, 2009, the company has early adopted Accounting Standard AS-30 "Financial instruments: Recognition and Measurement", pursuant to announcement made by the Institute of Chartered Accountants of India (ICAI).
  4. Standalone Information (Audited)

|                              | Quarter ended<br>December 31 |            | Nine months ended<br>December 31 |            | Year ended<br>March 31 |
|------------------------------|------------------------------|------------|----------------------------------|------------|------------------------|
|                              | 2010                         | 2009       | 2010                             | 2009       | 2010                   |
| Total income from operations | 1,80,07.99                   | 1,66,29.34 | 5,20,01.11                       | 4,86,22.26 | 6,61,72.33             |
| Net profit before taxation   | 17,44.44                     | 9,06.76    | 54,58.53                         | 47,55.90   | 62,16.79               |
| Net profit after taxation    | 17,11.80                     | 10,18.66   | 51,67.72                         | 50,59.72   | 67,33.28               |

- During the quarter, 73,125 Equity shares were issued pursuant to exercise of stock options under the Employee Stock Option Scheme of the Company.
   During the quarter, 2 complaints were received from investors which were resolved. There were no complaints pending at the beginning and at the end of the quarter.
   During the quarter, the Company has sold the investment in its subsidiary "Pipal Research Corporation" and the resultant profit on same amounting to Rs 7,90.63 lakhs has been accounted in other income.
   During the quarter, "Twin Lakes Property LLC I" has been consolidated with 80% ownership, effective April 1, 2010.
- Figures for the prior periods have been regrouped and / or reclassified wherever considered necessary.

**Segment Reporting** 

| Segment neporting                       |               |            |                   |             |              |  |  |
|---|---------------|------------|-------------------|-------------|--------------|--|--|
| Particulars                             | Quarter ended |            | Nine months ended |             | Year ended   |  |  |
|   | December 31,  |            | December 31,      |             | March 31,    |  |  |
|   | 2010          | 2009       | 2010              | 2009        | 2010         |  |  |
|   | (Audited)     | (Audited)  | (Audited)         | (Audited)   | (Audited)    |  |  |
| Segment Revenue                         |               |            |                   |             |              |  |  |
| a) UK                                   | 1,66,33.94    | 1,37,70.77 | 4,34,49.72        | 3,92,13.44  | 5,27,62.73   |  |  |
| b) USA and Canada                       | 2,78,10.99    | 2,81,09.68 | 8,58,99.61        | 8,74,55.89  | 11,80,88.39  |  |  |
| c) India                                | 55,14.12      | 61,59.03   | 1,61,78.09        | 1,76,77.61  | 2,31,71.44   |  |  |
| d) Rest of the world                    | 5,23.36       | 3,59.00    | 15,43.95          | 9,64.61     | 13,68.48     |  |  |
| Total                                   | 5,04,82.41    | 4,83,98.48 | 14,70,71.37       | 14,53,11.55 | 19,53,91.04  |  |  |
| Less: Inter Segment Revenue             | _             | -          | -                 | -           | -            |  |  |
| Net Segment Revenue                     | 5,04,82.41    | 4,83,98.48 | 14,70,71.37       | 14,53,11.55 | 19,53,91.04  |  |  |
| Segment results before Tax and Interest |               |            |                   |             |              |  |  |
| a) UK                                   | 43,88.78      | 45,81.09   | 1,27,72.08        | 1,30,53.01  | 1,66,12.06   |  |  |
| b) USA and Canada                       | 43,35.88      | 28,98.05   | 1,27,13.92        | 93,39.88    | 1,23,82.18   |  |  |
| c) India                                | 2,46.16       | 5,21.81    | 11,25.20          | 18,93.92    | 20,34.42     |  |  |
| d) Rest of the world                    | 2,32.46       | 1,40.28    | 6,56.69           | 3,82,49     | 4,89.96      |  |  |
| Total                                   | 92,03.28      | 81,41.23   | 2,72,67.89        | 2,46,69.30  | 3,15,18.62   |  |  |
| i) Finance charges, net                 | (8,62.48)     | (8,84.92)  | (25,66.37)        | (34,71.81)  | (45,58.42)   |  |  |
| ii) Other unallocable expenditure net   | (39,29.33)    | (32,81.61) | (1,20,69.73)      | (92,41.62)  | (1,09,31.99) |  |  |
| of unallocable Income                   |               |            |                   |             |              |  |  |
| Profit before tax and minority interest | 44,11.47      | 39,74.70   | 1,26,31.79        | 1,19,55.87  | 1,60,28.21   |  |  |
| Capital Employed                        |               |            |                   |             |              |  |  |
| a) UK                                   |               |            | 1,20,64.26        | 1,01,06.53  | 1,23,18.98   |  |  |
| b) USA and Canada                       |               |            | 1,48,39.86        | 1,61,11.26  | 1,61,85.72   |  |  |
| c) India                                |               |            | 53,06.10          | 46,06.24    | 40,40.94     |  |  |
| d) Rest of the world                    |               |            | 3,94.29           | 2,29.34     | 2,90.55      |  |  |
| e) Unallocated                          |               |            | 25,32,39.75       | 24,78,69.12 | 24,58,83.03  |  |  |
|   |               |            | 28,58,44.26       | 27,89,22.49 | 27,87,19.22  |  |  |
|   |               |            |                   |             |              |  |  |

## Notes on segment information

Primary segments

Trimary segments
The Primary segment of the company is geography, identified on the basis of the location of the customer which in the opinion of management, is the predominant source of risk and rewards. The business of the Group is organized into four key geographic segments comprising United Kingdom, United States of America and Canada, India and Rest of the world.

Capital Employed

Capital employed comprises of debtors and unbilled receivables, classified by reportable segments. As the fixed assets and services are used interchangeably between the segments by the Group's businesses and liabilities contracted have not been identified to any of the reportable segments, the Group believes that it is currently not practicable to provide segment disclosures relating to these assets and liabilities and hence, has been included under unallocated.

Mumbai, India February 9, 2011 By order of the Board For Firstsource Solutions Limited A. M.Vallance Managing Director and CEO

## Firstsource Solutions Limited